Ensuring excellence with Oracle Cloud

Client name:
Penn National Insurance

Sector:
Financial Services - Insurance

Revenue:
$745M

Employees:
830

Location:
Harrisburg, PA

Oracle products:
HCM Cloud, ERP Cloud and EPM—Planning and Budgeting Cloud

"I have implemented a lot of systems in my lifetime and it doesn't get any better than this" – *Britta Schaz, CIO, PNI*

With Oracle Cloud, Penn National Insurance transformed their foundational systems and embraced best practices in financial and HR processes—helping them to better serve their customers.

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Client challenge:

Pennsylvania National Insurance (PNI) provides property-casualty insurance and surety bonds. When their on-premise PeopleSoft ERP and Lawson HCM systems needed significant upgrades and required a costly move to new in-house servers, PNI saw an opportunity to move their applications to a single, modern platform. They selected Oracle ERP, EPM and HCM Cloud to streamline their processes and transform their organization.

The Grant Thornton solution

With dual expertise in both PeopleSoft and cloud, Grant Thornton led PNI through a seamless migration. Paramount to the project's success was Grant Thornton's *PeopleSoft to Cloud playbook*, providing:

- Translation of terminology, creating an apples-to-apples point of view
- Proven set of PeopleSoft configuration extraction and translation tools
- Conversion accelerator tools to extract, translate and load data
- Reporting approach that surpasses PeopleSoft query and nVision capabilities

Grant Thornton's capabilities in cloud and PeopleSoft combined with our rigorous change management program ensured adoption and created harmony across the project—driving synergies, efficiency and a material reduction in re-work.

The outcome

The applications were successfully implemented on-time and on-budget and PNI now has a modern, robust and sustainable enterprise platform.

- Standardized business processes have eliminated numerous manual and paper-intensive processes
- Having a single-source of truth has increased timeliness, transparency and visibility into business needs and performance
- Invoice processing has reduced the amount of manual input by the AP department
- The customized PBC solution provides more in-depth and accurate revenue and expense planning